

Subscription, Cancellation, and Refund Terms

Free Trial

Free Trial Terms

Camera Bits offers a 30-day unpaid trial of Photo Mechanic. The free trial period begins as soon as you complete the initial sign-up. No need to cancel! When your trial ends, you can return to the Store to purchase a new license.

Monthly Subscriptions

Subscription Terms

Monthly Subscriptions begin as soon as your order and payment are complete. Your payment method(s) will be stored and automatically charged every month on your renewal date until you cancel.

If your primary payment method fails, Camera Bits will attempt to charge other available payment methods in your account. If all available payment methods fail and you don't provide an update, your subscription and license will be canceled. You can update your payment information anytime [through your Store Account](#).

Cancellation & Refund Terms

Monthly subscriptions are ineligible for a refund. You can cancel anytime via your [Store Account](#), or by contacting [Camera Bits Support](#) to prevent your subscription's next rebill. Your subscription access will continue through the end of the current period.

Annual Subscriptions

Subscription Terms

Annual Subscriptions begin as soon as your initial order and payment are complete. Your payment method(s) will be stored and automatically charged every year on your renewal date until you cancel.

If your primary payment method fails, Camera Bits will attempt to charge other available payment methods in your account. If all available payment methods fail and you don't provide an update, your subscription and license will be canceled. You can update your payment information anytime [through your Store Account](#).

Cancellation & Refund Terms

You can cancel anytime via your [Store Account](#), or by contacting [Camera Bits Support](#) to prevent your subscription's next rebill. Your subscription access will continue until the end of the current period.

For refund inquiries, contact [Camera Bits Support](#) within 14 days of your initial payment. All software must be Deactivated by the customer before making a refund request (Launch Photo Mechanic > Help Menu > Licensing > Deactivate This Computer). No refunds will be offered after 14 days, if a previous refund has been issued, or if the customer has previously used a free trial of Photo Mechanic.

Perpetual Licenses

Refund Terms

Perpetual license access begins as soon as your order and payment are complete. Perpetual licenses are billed only once.

For refund inquiries, contact [Camera Bits Support](#) within 14 days of your completed payment. All software must be Deactivated by the customer before making a refund request (Launch Photo Mechanic > Help Menu > Licensing > Deactivate This Computer). No refunds will be offered after 14 days, if a previous refund has been issued, or if the customer has previously used a free trial of Photo Mechanic.